

Date: May 21, 2009
Time: 5:30PM
Location: HAN Office

Member Services Meeting

1. Call to Order

Carol Blasquez, chair, called the meeting to order at 5:35PM. She welcomed everyone and introductions by everyone present were made. Several brand new members to this committee as well as to HAN were recognized as well as many long-time members. Carol also distributed copies of the April 16th Minutes which were approved as written.

2. New Business

Pep Rally

There will be no party held at the Eldorado as they cancelled this event; however, there will still be a Pep Rally to be held on July 16th at the HAN office. It has been titled "Grab and Go Packet Pick Up". After further discussion at the next Chairman's meeting in June, additional information and specifics will be forthcoming.

Member Services Packing Party

Our packing party will be held on July 14th at the HAN office beginning at 5PM. It will be a pot luck.

Critique of Spring Fever

Carol advised that the recent Spring Fever was very successful. There were 349 cars registered which was one of the largest turnouts ever. It was the first time that Member Services had a recruitment booth and many applications were handed out although no completed applications were turned in that day. Members present were asked to provide comments regarding Spring Fever and many were offered, to include: perhaps decorate our tent more and have it in a better location, get the DJ to promote our booth more, have available cruise schedules and/or a schedule of the event, better signage is needed for the food serving line, per Kathy, the generator problem has already been fixed, inadequate number of port-a-potties and location, it would be better if our event was closer to the street for better access, more or improved advertisement of this event is needed, put HAN recruitment flyers in/on the cars as well as our membership applications to include a special HAN cover letter.

2009 Raffle Car

The raffle car for this event has been changed and it is now a beautiful 1969 Chevy Camaro SS convertible. It is metallic blue paint with black stripes, etc.

Disney High School Musical

Members were advised that HAN has arranged for the Disney's Musical to be at the Peppermill on Thursday, August 6th. All proceeds will go to the Foundation. Ticket prices are from \$25-35 and tickets will go on sale on May 25th.

HAN Event for 2010

Carol advised that the car registration for 2010 has almost sold out. HAN has 5,000 cars registered and only have 1,000 more to go.

Hydration

Kathy reminded everyone to be sure to drink lots of water during the HAN event to avoid dehydration. Drink, drink, drink! Water for volunteers will be available at all Information Booths as well as from golf carts driven by volunteers at all event locations.

3. Old Business**Member Appreciation Party**

The next party will be held at the Silver Legacy on Friday, May 22nd. It will be a full buffet to include dessert and coffee. The band will be Route 66 and our own member, Rich West, will serve as emcee for the evening. Everyone was asked to wear their 50-60's attire. Silver Legacy will also supply the helium for our party balloons.

Welcome Team

An update was provided and to date we have 457 members. More recruitment efforts are needed by everyone.

Shuttle Service

Carol announced that the volunteer shuttle will run on Wednesday through Saturday and will begin at 7AM daily and end between 10PM and 11PM. It will run with four hour shifts. Riders will need to make a reservation at least one week prior to the event. Pick up points will be at Reed High School, Nevada Energy on Neil Road, as well as the HAN office.

Adjournment and Next Meeting

- Carol adjourned the meeting at 6:10PM
- Next Member Services Committee meeting DATE HAS BEEN CHANGED and will be held on **Tuesday, June 30th** at the HAN office beginning at 5:30PM.

Respectfully submitted by Candy Whitfield
